

[Inquiry & FAQ] Leisure&Sports Japan 2026 in Okinawa

No	Cotegory	Question	Answer
1	Visitor	What is required to visit?	To enter the exhibition venue, a visitor badge is required. Please register in advance via the Visitor Pre-Registration page below: https://reg-visitor.com/registration/top.php?lang=en&id=83
2	Visitor	How to visit the exhibition?	(1) Enter your visitor information on the visitor pre-registration page, complete the questionnaire, and create your My Page. (2) Print the visitors badge displayed on your My Page on A4-sized paper (color printing). (3) On the day of the exhibition, place the printed visitors badge in a holder and proceed directly to the entrance.
3	Visitor	Can I register accompanying visitors together for entry?	You can also register your accompanying visitors on their behalf.Please proceed to the visitor pre-registration page and register the information of the persons who will attend with you. Additionally, you can register accompanying visitors after pre-registration through your My Page.
4	Visitor	I can't complete the advance visitor registration.	Please contact us at the email address below. When contacting us, please include the company name and email address you used at the time of registration.
5	Visitor	I can't find the registration confirmation email.	Please contact us at the email address below. When contacting us, please include the company name and email address you used at the time of registration.
6	Visitor	Do visitors need to pay an admission fee?	This exhibition is a business-to-business (B2B) trade show. Visitors whose purpose is business meetings, purchasing, or attending events and seminars can enter free of charge by completing pre-registration. General visitors who do not intend to engage in business meetings, purchasing, or attend events/seminars are required to pay an admission fee of JPY 2,000 per person.
7	Visitor	How can I pay the admission fee?	Payment can be made on the day of the exhibition at the Show Management Office. Please note that cash (JPY) only is accepted for on-site payment.
8	Visitor	Are there any age restrictions for attending the show?	Visitors 15 years and older (high school students and above) and above are required to register in advance. Visitors under 15 years old (junior high school and below) do not need to register, but entry is allowed only when accompanied by a parent or guardian. Students are requested to bring their student ID when attending.
9	Visitor	What information will appear on the visitor badge?	The visitor badge displays the company name, name, and department. It is designed with color coding to make the visitor category immediately identifiable.
10	Visitor	I have completed my visitor registration, but I would like to make some corrections. How should I proceed?	You can log in to your My Page and make corrections via "Change/Confirm Registration" at the top of My Page.
11	Visitor	How should I request exhibitor materials such as the exhibitor list and floor map?	For obtaining various materials, please refer to the official website. (https://leisure-japan.jp/okinawa/) - Exhibitor List: please visit the URL below. (https://leisuresports2026.reg-visitor.com/?lang=en) - Floor Map: Posted near the entrance on the day of the exhibition. It is scheduled to be released on the official website in early April.
12	Seminar	I would like to attend a seminar. What should I do?	After completing visitor pre-registration, please sign up from the "Seminar & Events" page in your My Page. On the day, please arrive at the venue at least 5 minutes before the start.
13	Seminar	I would like to register for a seminar that is already fully booked. Is it still possible to join?	For fully booked seminars, we do not accept advance waiting list requests. If seats become available due to cancellations on the day, we may be able to accommodate attendees on a first-come, first-served basis at the venue. If you wish to attend, please go directly to the seminar room.Thank you for your understanding.
14	Seminar	Will there be any fee to attend the seminar?	Some seminars are free, while others require a fee. Please check the seminar website for details. https://reg-visitor.com/seminar/list.php?id=83

15	Seminar	Is it possible to register on behalf of an accompanying person for the seminar?	You may complete visitor registration, but seminar registration is limited to one person per account. If an accompanying person wishes to attend, they must register individually using their own account. Please note that registration on behalf of someone else is not allowed.
16	Seminar	I have applied for a paid seminar. Will the receipt include the invoice number?	Receipts for paid seminars can be issued from the "Registered Seminars & Event" page in your visitor pre-registration My Page. The invoice number is also included.
17	Seminar	I have applied for a seminar. Where can I obtain the receipt?	You can issue it from the "Details" button of the seminar you registered for on the "Registered Seminars & Event" page in your visitor pre-registration My Page.
18	Seminar	I haven't received a registration confirmation email. Could you please confirm whether my seminar registration has been successfully completed?	You can check your registered seminars and events from "Registered Seminars & Events" in your My Page after completing visitor pre-registration. A confirmation email will be sent automatically to the email address you provided. If you do not receive the email, please rest assured that your registration is complete as long as the event appears in your My Page. If the email is missing, also check your spam/junk folder.
19	Seminar	I applied for a seminar, but I would like to cancel. What should I do?	Cancellations after registration are generally not accepted. Please ensure that you check the details and date carefully before completing your registration.
20	Seminar	I accidentally registered for the wrong seminar. How can I register for the seminar I actually want to attend?	Cancellations after registration are generally not accepted. However, if you have exceptional circumstances, please contact the Show Management Office [overseas@tso-int.co.jp].
21	Seminar	I plan to attend a paid event. Will there be a fee for accompanying guests as well?	Yes, if it is a paid event, accompanying guests will also incur a fee. We kindly ask that each person registers individually.

[Contact]

Show Management Office (TSO International Inc.)

TEL : +81-3-6273-0093 Email : overseas@tso-int.co.jp

Address : 3-2-1-7F, Yotsuya, Shinjuku-ku, Tokyo, Japan 160-0004

[Business Hours: 10:00-18:00 (excluding weekends and public holidays)]